

Travel Advisory: COVID-19

We understand that the expansion of the pandemic COVID-19 may affect your trip to Paleochora. For that reason, we make every possible effort to keep you informed and provide you with the level of service that you require so that you can manage your reservation and plan around these unforeseen circumstances.

As guests of Blue Horizon, we appreciate your loyalty and the trust you have shown to our family all those years. We are conscious of the great uncertainty that coronavirus (COVID-19) causes to everyone and in these difficult times our priority is the health of our guests and employees. Taking into consideration this, we want to inform you about the actions that we take in response to the outbreak.

Cancellation/Modification policy:

- Hotels are subject to the law of Greece. According to the government legislation and regulations may overthrow this policy in specific circumstances.
- For all the reservations made, we require the 10% of the total amount as guarantee for your reservation, which is non-refundable. In case of cancellation due to the COVID-19, we consider saving the amount of the deposit for your next reservation till the end of 2022 once you have submitted a copy from your flight cancelation.
- Booking may be changed without a fee but may result a difference in the total cost of the stay and it depends on the hotel's availability
- For bookings made through an online booking platform, please contact them directly as we have advised them about our cancellation policy, and you should refer to their terms and conditions.

To change or cancel a reservation, please contact us bluehorizon.pal@gmail.com

We continue to monitor the progress of the situation and will keep this policy under review.

